



Yorel Integrated Solutions, Inc.

There's integrity
inside the circle.



YOREL INTEGRATED SOLUTIONS, INC.

FABRICATING THE RIGHT SOLUTION

Summary

Its business growth outpacing the capabilities of its outdated systems, a fabric company with a global presence partnered with Yorel Integrated Solutions to revitalize its IT infrastructure.

The Challenge: Desperate Need for an Overhaul

With its business robustly expanding, a major fabric manufacturer found its existing IT infrastructure unable to cope with the growth. The global nature of its operations required that the company's systems and applications be available round-the-clock.

The fabric manufacturer's IT infrastructure, much of which was outdated, over the years had been put together in an ad-hoc and unsystematic manner. Its technicians struggled to integrate the company's dual older-generation IBM eServer iSeries (formerly known as AS/400) with its newer Intel servers. There were database management and backup-related problems as well.

User complaints were mounting. The IT staff was in more of a fire-fighting mode, reacting to day-to-day problems and unable to proactively focus on long-term solutions.

Things were becoming untenable. That's when the company decided to call in Yorel Integrated Solutions.

The Solution: A Seamless IT Environment

Thanks to Yorel, the fabric manufacturer gained a lot more IT flexibility and better user management, in addition to slashing its costs.

Yorel consolidated the backup solutions into one. It also consolidated profiles and passwords, which substantially cut costs in user administration times. By attaching all of the equipment to the iSeries, the servers became much more stable, consistent and easier to manage.

Following are just a few of the other revitalizations Yorel carried out for the customer:

- Implementing standard network practices such as logon scripting, mailbox limitations and data ownership.

- Migrating and organizing data into a more easily understood system, as well as delegating responsibility and ownership for that data.
- Restructuring the firewall system and installing effective anti-virus and spam-filtering solutions for e-mail.
- Installing and configuring Active Directory, and knowledge transfer for general management of AD.
- Designing an integrated xSeries Adapter solution by leveraging iSeries storage, replacing a mish-mash of Intel servers.
- Providing advanced remote console access with KVM (keyboard-video-mouse) over IP.
- Upgrading remote offices with Windows Server 2003 domain controllers and Exchange 2003.



"It wasn't just a server consolidation project," said Tod Kisner, Business Development Manager at Yorel. "We left the client with an integrated IT environment that could be maintained easily and at lower costs."

In place of the six internal IT staff members that it needed earlier, the customer is now able to manage its systems with just two people. The IT staff is finally able to perform value-added activities.

A senior executive at the client company emphasized that "backups are now faster, more stable and easier to manage, and databases are easier to administer and perform better." He also remarked that the stability of the new system boosts overall performance, leading to a dramatic decline in end-user complaints.

Not surprisingly, the customer has signed on Yorel as its technical resource specialist available on an anything-anytime-anywhere basis.

Kisner summed it up: "One of real geniuses behind what happened there was attaching their Intel environment to the iSeries. There aren't a lot of IT solutions providers capable of doing that. It took a lot of trust on the customer's part to allow us to do it."

8701 Mallard Creek Road
Charlotte, NC 28262

P: 704-594-6870

F: 704-594-9792

www.yorel.com