



# Yorel Enterprise Support for iSeries

In today's ever-changing business environment, IT organizations are faced with providing mission critical services, while concurrently adapting to new business drivers. IT leaders often must balance their infrastructure, resources, projects, and budgets in a highly cost effective manner.

***While juggling the daily demands of your schedule, are you properly maintaining your largest IT investment?***

Are you looking to save time and money with simple solutions for time-consuming operational and administrative tasks? Is your IT staff under-manned and over-utilized? Are you utilizing your IT resources and investments to their fullest potential? Can your system support a new business initiative that will create a competitive advantage for the company?

Yorel Enterprise Support program for iSeries incorporates the necessary annual responsibilities needed to maintain the health of your iSeries into a cost-effective program.

## Highlights

The program provides customers with the following services:

- Quarterly Operational Reviews
- Quarterly PTF Application and System Requirement Report
- Semi-Annual Performance Review
- Annual OS Release Upgrade

## Advantage

The Yorel Enterprise Support program for iSeries leverages the knowledge and experience of our certified iSeries engineers. Our iSeries engineers have on average 25 years of IBM Midrange experience. In addition to OS/400, they hold certifications for WebSphere, Lotus, and Tivoli.

## Benefits

The Yorel Enterprise Support program for iSeries will help you:

- Manage your iSeries environments more cost-effectively while reducing operating complexities.
- Ensure your iSeries will support present and future business initiatives by performance monitoring.
- Understand how to utilize the capabilities and possibilities of your current system.
- Increase staff productivity and reduce cost by making better use of limited resources.

To Order Yorel Enterprise Support, contact Felicia Broadnax at 704-594-9870 or email her at [fbroadnax@yorel.com](mailto:fbroadnax@yorel.com) and reference promo code "Open House" and receive a discount of \$500.00 off the normal price of \$5,500.00 per system or logical partition. For multi-system/partition environments, please ask us about a customized YES agreement.



**Yorel Integrated Solutions, Inc.** Corporate Headquarters: 8520 Cliff Cameron Drive, Mallard V, Suite 400, Charlotte, NC 28269  
**Toll Free:** 888-Yorel-4-U (967-3548) **Main:** 704-594-9870 **Fax:** 704-594-9792 **Email:** [yorel1@yorel.com](mailto:yorel1@yorel.com) **Web:** [www.yorel.com](http://www.yorel.com)