

TIVOLI STORAGE MANAGER HEALTH CHECK

Is your TSM environment fully optimized?

Maximize ROI and decrease TCO through optimal configuration based on Yorel's Best Practices

Yorel's experience with Tivoli Storage Manager and other complimentary solutions enables you to quickly determine if you are reaping all of the benefits of your back up solution. A properly functioning TSM environment **saves time, and reduces costly downtime!**

Objectives:

- Quick and thorough evaluation of an existing TSM environment
- Knowledge transfer of TSM best practices & common issues
- Review the relevant uses and provide recommendations

Process:

- Meet with customer representatives to verify the expectations of the Health Check.
- Review Tivoli Storage Manager installation.
- Design, review and implement the improved TSM server and configuration meeting the customer's needs.
- Configure Tivoli Storage Manager Schedules for day-to-day tasks.
- Review Disaster Recovery Manager.
- Adjust server DRM configuration in accordance with business requirements.
- (Off-site) Prepare a Summary Report of the Health Check.
- (Off-site) Follow-up Health check with conference call and 2 hours telephone support.

Deliverables:

- All presentation materials for further review within your organization
- Tivoli Storage Manager and Yorel Best Practices documentation
- Written recommendations and summary notes

Additional Options:

- Concerns over specific functionality or process? We can customize your Health Check to meet your specific requirements.
- Don't yet have an enterprise backup platform? Yorel can ensure that your infrastructure strategy is optimized and complete, starting with a study.
- Yorel has integration and support services available to assist with any issues that are uncovered during the Health Check.



Yorel Integrated Solutions, Inc.

Yorel Integrated Solutions, Inc. Corporate Headquarters: 8520 Cliff Cameron Drive, Mallard V, Suite 400, Charlotte, NC 28269
Toll Free: 888-Yorel-4-U (967-3548) Main: 704-594-9870 Fax: 704-594-9792 Email: yorel1@yorel.com Web: www.yorel.com