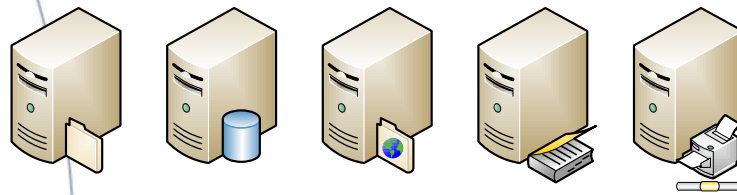


# YOREL ENTERPRISE SUPPORT FOR WINDOWS SYSTEMS

## Offload Tedious Windows System Maintenance to Better Focus on Strategic Business Objectives

With a Yorel Enterprise Support (YES) agreement, tedious and often neglected system maintenance for Windows systems is a thing of the past. Yorel will provide performance **assessments**, **patches** and **updates** as well as asset management and in-depth Windows configuration analysis allowing your IT staff to better focus on core business objectives, **saving you time and money**.



### Objectives:

- Document and publish current configurations of your environment
- Keep all Windows servers updated with patches and service packs
- Ensure that all Windows servers are running at peak performance
- Active Directory configuration based on Yorel best practices
- Verification of backup and anti-virus processes

### Process:

- Monthly performance assessments including reviewing event logs, disk defragmentation, and performance improvement recommendations
- Monthly review of backup and anti-virus status and system patches
- Quarterly firmware updates and asset management
- Annual review of Windows domain services

### Deliverables:

- All documentation and diagrams posted to customized, secure portal
- All services documented for further review within your organization
- Written recommendations and summary notes

### Additional Options:

- Need to evaluate a specific Windows functionality or process? We can customize the YES Agreement to meet your specific requirements
- Consultants available for discounted hourly services, at a predetermined rate, in addition to scheduled YES services



Advanced Infrastructure Solutions  
Networking Infrastructure Solutions



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